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Heart Of Florida
REGIONAL MEDICAL
CENTER

Mail to: P.O. Box 67
Haines City, Florida 33845

Barry Banther
Banther Consulting

Tarpon springs, FL 34689

Dear Barry,

On behalf of Heart of Florida Regional Medical Center, I want to personally thank you for all the positive results we have experienced this year with our management team. You have been a key ingredient in helping us become a successful healthcare provider.

Every employee and Board member who has had the opportunity to experience one of your programs has come back with nothing but positive comments. Your personal assistance with the Department Managers in resolving conflict has been a tremendous success.

In a very short period of time you have become one of our family and I consider us to be extremely fortunate. Looking forward to a continued relationship in the new millennium.

Respectfully,


Robert G. Mahaffey

RGM/kjr