

**Ocala  
Heart  
Institute, Inc.**

Mr. Barry Banther  
Banther Consulting

Tarpon Springs, FL 34689-3436

Dear Barry:

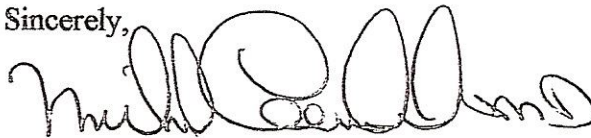
I want to thank you for the excellent leadership and facilitation that you provided at our first annual planning retreat for the physicians and medical personnel of the Ocala Heart Institute. This first retreat was obviously somewhat of a risk for a physician group in the sense of the potential for complacency and unfulfilled expectations.

I am proud to say that I have received unanimous accolades of you and your team in facilitating this planning session. The way that you guided our group of physicians and the physician's assistants through the process of developing meaningful goals and objectives was fantastic! All feel that the investment of time and energy was very rewarding both personally and organizationally.

I find no difficulty in motivating the team to future implementation of these goals and objectives, and this will be a benefit not only to us personally and organizationally, but importantly, to the future impact it will have upon our patients.

Again, I want to thank you for your expertise, witty guidance, and your ability to corral a group of independent thinkers into a most meaningful unit of purpose.

Sincerely,



Michael J. Carmichael, M.D.  
President, Ocala Heart Institute

MJC/kar

1511 S.W. First Ave.  
Suite 200  
P.O. Drawer 3130  
Ocala, FL 34478-3130

352-867-8311  
FAX 352-867-1053

