



Michael J. Maloney  
Director - Collins Service Centers

Dr. Barry Banther  
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Dear Barry,

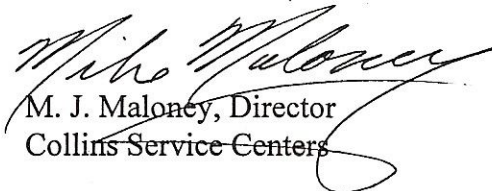
Just a quick note of thanks for an excellent job you did with our Service Center Leads Training Program in Wichita last month.

I've received many positive comments regarding the material you presented. Let me assure you that our organization is committed to implementing these changes.

The more we work on improving our organization's leadership and teamwork skills, the more I realize that these efforts are in support of a journey rather than a destination. Once again, Barry, you have served us well on this journey.

Enclosed for your enjoyment are copies of the two group photo's take in Wichita last month. I hope they'll serve as a reminder of the teamwork we've built.

Best regards,



M. J. Maloney, Director  
Collins Service Centers

Attachment(s)

MJM:lf