



---

**Hospital Corporation of America**

Ambulatory Surgery Division  
800 N. Magnolia Avenue  
Suite 202  
Orlando, FL. 32803

November 3, 2008

Mr. Barry Banther  
Banther Consulting  
1708 Gulf Beach Blvd.  
Tarpon Springs, Fl. 34689

Dear Mr. Banther,

I would like to take this opportunity to thank you for your presentation, HCA's *Competitive Advantage- Do you have it?* at our National conference this year. The content was insightful and well received by all of the participants.

Particularly, your taking the time to speak with several members of the management team contributed to the effectiveness of your speech. It was a clear demonstration of your commitment to provide a valuable and lasting experience for our group.

Thank you again for contributing to the success of our conference. We look forward to working with you in the future.

Sincerely,

Carol Harbin  
Senior Vice President  
HCA Ambulatory Surgery Division