



September 14, 2005

Dr. Barry Banther, CMC, CSP
Banther Consulting
1708 Gulf Beach Blvd.
Tarpon Springs, FL 34689

Dear Dr. Banther:

We want to thank you once again for providing our group with an extremely meaningful, insightful and entertaining workshop experience at our recent Leadership Team retreat!

Our mixed group of hospital executives and senior management were easily able to assimilate your messages regarding highly effective communication and leadership approaches and methods, and could readily identify opportunities for their immediate and practical application in our everyday work settings. This was in large part attributable to your comfortable and knowledged presentation style, made especially apparent by your ability to intuitively relate real-world, keenly illustrative and often amusing anecdotes which brought to life the concepts you were describing.

I am confident our leadership group will benefit in both the short and long term from our time spent with you, and we look forward to future opportunities for learning from you, and your guidance in helping us learn from ourselves and those whom we endeavor to lead.

Best wishes,

A handwritten signature in cursive script that reads "J Chiplock".

Jerry Chiplock, SPHR
Director, Organizational Development